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(54) **Support method, quality control method, and device therefor**

(57) The present invention quickly resolves troubles in an analysis device to perform effective external quality control. An analysis device (2) and a control device (1) are connected by a network (3). Error data and sample data taken from a measurement of a quality control substance are transmitted from the control device (1) to the analysis device (2). The analysis device (2) is made to be remotely operable from the control device (1) and when troubles arise repair from the control device (1) is possible. The control device (1) analyzes sample data, and provides the analysis results to a web page. The analysis device (2) accesses the web page using a WWW browser, and can perform external quality control in real time.

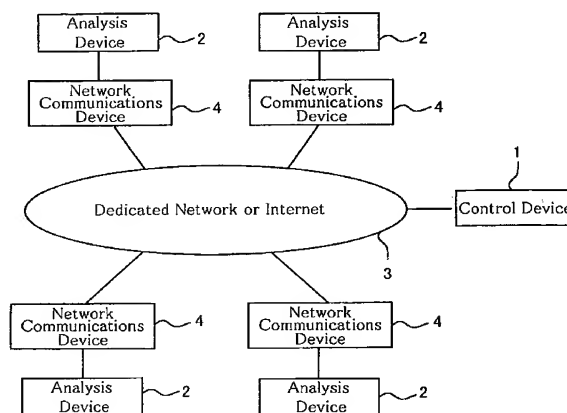


Fig.1



EUROPEAN SEARCH REPORT

Application Number
EP 08 00 5920

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Category	Citation of document with indication, where appropriate, of relevant passages	Relevant to claim	CLASSIFICATION OF THE APPLICATION (IPC)
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A	EP 0 893 772 A (BIO RAD ISRAEL) 27 January 1999 (1999-01-27) * abstract * * column 1, line 5 - column 2, line 42 * * column 3, line 27 - column 4, line 44 * * column 5, line 28 - column 9, line 36 * * claims 1-4,9-11; figures 4-7 *	1-15	TECHNICAL FIELDS SEARCHED (IPC) G06F G01N
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The present search report has been drawn up for all claims			
Place of search The Hague		Date of completion of the search 21 November 2008	Examiner Swarén, Peter
CATEGORY OF CITED DOCUMENTS X : particularly relevant if taken alone Y : particularly relevant if combined with another document of the same category A : technological background O : non-written disclosure P : intermediate document		T : theory or principle underlying the invention E : earlier patent document, but published on, or after the filing date D : document cited in the application L : document cited for other reasons & : member of the same patent family, corresponding document	

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EUROPEAN SEARCH REPORT

Application Number
EP 08 00 5920

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The present search report has been drawn up for all claims			
Place of search		Date of completion of the search	Examiner
The Hague		21 November 2008	Swarén, Peter
<p>CATEGORY OF CITED DOCUMENTS</p> <p>X : particularly relevant if taken alone</p> <p>Y : particularly relevant if combined with another document of the same category</p> <p>A : technological background</p> <p>O : non-written disclosure</p> <p>P : intermediate document</p> <p>T : theory or principle underlying the invention</p> <p>E : earlier patent document, but published on, or after the filing date</p> <p>D : document cited in the application</p> <p>L : document cited for other reasons</p> <p>& : member of the same patent family, corresponding document</p>			

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**ANNEX TO THE EUROPEAN SEARCH REPORT
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This annex lists the patent family members relating to the patent documents cited in the above-mentioned European search report.
The members are as contained in the European Patent Office EDP file on
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For more details about this annex : see Official Journal of the European Patent Office, No. 12/82